



Real Help, Right When You Need It!

My Health Hub's Live Chat makes getting answers easy—connect with your dedicated customer service team in real time.

How to Use Live Chat

1. Sign in to your member portal on webtpa.com/leehealth or the My Health Hub mobile app.
2. Click the **live chat bubble** in the lower right corner of the screen.
3. Type your **Name, Email, and Question** in the designated boxes, and then click **Start Chat**.
4. Wait a moment while you're connected with a customer service representative.
5. Chat with your customer service representative as needed.
6. When finished, click **End Chat**.
7. Complete the short survey with any feedback about your experience.

Availability

Customer service is available to chat live **Monday – Friday, 8 a.m. – 5 p.m. CST**. You can also reach customer service by calling **1.888.632.3235**.

Live Chat Soon!

Beginning January 1, 2026, you can register for your member portal by visiting webtpa.com/leehealth or scanning the QR code with a mobile device.



We're Always Here to Help

Visit webtpa.com/leehealth or call the phone number on the back of your ID card.