

For Your Provider

Save this important instructions card to your mobile device's camera roll or digital files. At your next visit, show this to your provider.



Provider Instructions

Your patient is a member of a group health plan that utilizes the Aetna Signature Administrators network of providers. The plan is administered by WebTPA, who handles claims processing and billing. **All claims must be submitted to WebTPA.** To submit a claim or verify eligibility, use the following information:

Group: Prudential

Group Number: 2022PRU

Provider Network: Aetna Signature Administrators

Submit electronic claims to: Payor ID #75261

See following for more information.



Provider Instructions

Provider Services Phone: [800.981.7405](tel:800.981.7405)

WebTPA Hours of Operation: Monday through Friday
8 a.m. to 8 p.m. ET

Mailing Address: WebTPA - P.O. BOX 99906
Grapevine, TX 76099-9706

Pre-certification and Referrals Fax: [469.417.1981](tel:469.417.1981)

Eligibility & Benefits: For eligibility inquiries, visit
essentials.availity.com to verify.

All claims must be submitted to WebTPA, NOT Aetna.