

Right Care. Right Time. Right Place.



Selecting the right care facility can spare you from unnecessary stress while also saving you money and time. By knowing your options ahead of time, you'll know exactly what to do when an injury occurs or sickness strikes!

Telemedicine

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Use Telemedicine for non-emergency care that can be provided over a call or video such as treatment for:

- Common colds
- Rashes
- Sinus infections

No appointment needed

Open 24/7, 365 days

Download Teledoc now for quick access when you need it

Primary Care

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Use Primary Care if you need to be referred to a specialist or for non-emergent care such as:

- Health exams
- Routine shots
- Annual check-ups

Schedule an appointment

Typically open M-F during standard business hours

Urgent Care

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Use Urgent Care if you need immediate care for a non-life-threatening emergency such as:

- Colds & fevers
- Strains & sprains
- Infections

No appointment needed

Typically open seven days a week, with extended hours on evenings, weekdays, and holidays

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Use Emergency Room care or call 911 immediately for urgent, life-threatening emergencies such as:

- Severe chest pain
- Deep wounds
- Head injuries

No appointment needed

Open 24/7, 365 days

Find in-network care by visiting your online member portal at webtpa.com/prudential

Still have questions? Call 1-800-230-5107 or visit your member website at webtpa.com/prudential.

